**Problems with Waterfall Model**

* Customers don’t often know what they want from their system at the start of the project
* User requirements change over time through interactions between customer and system designer.
* Hard to estimate cost and time during feasibility study if customer isn’t 100% sure of their requirements
* Bureaucratic, long-winded and often expensive as takes a long time
* Documentation is technical-so customer needs may not be captured properly
* High risk as customer only sees the software at the end of the process- may not like final product